



Customer Care Program

Let our team of professionally trained experts keep you ready to fly!

We provide added peace of mind, increased fleet safety and reliability. Prevent equipment problems and have less unexpected downtime. Get quicker response to technical issues and discounts on parts and labor. Increase the safety and efficiency of your fleet, and decrease costs with our professional training.

Included Drone Maintenance

- ✓ **In-depth routine and preventative maintenance inspection at our facility every 6 months or 200 flight hours, whichever comes first**
 - Wear and damage assessment
 - Thorough functional flight test
 - Visual inspection of all moving parts
 - Inspection of all wiring
 - Cleaning of any debris/dirt
 - Upgrade to the latest flight control software version
 - Ground shipping included (*in CONUS*)
- ✓ **Expedited repairs, modifications, or upgrades**
 - 15% discount on all repair and spare parts, free shipping included
 - 50% discount on hourly repair rates (*normally \$125/hr*)
- ✓ **Written manufacturer's statement of completed maintenance and flight testing**
- ✓ **Priority queue status, with guaranteed 1 business day response to phone and ticket technical support issues. Resolution times will vary.**

Included Training

- ✓ One 2-day on-site flight and maintenance training course* (per customer) at your facility every 6 months.
Flight and hotel accommodations not included
- ✓ One 2-day flight and maintenance training course* at Inspired Flight headquarters every quarter. Virtual/on-line sessions available.

*

Includes: Drone Setup and Introduction, Flight Preparation, Safe Flight operations, Camera setup and Operation, Geotagging, Maintenance, and more. Max 10 attendees

Included Warranty

- ✓ Extension of Inspired Flight Standard 90-day Warranty for the term of the contract

Payment Terms

- ✓ IF750 Customer Care Package: \$500 per drone, per month for 24 month agreement. \$575 per month, per drone for 12 month agreement
- ✓ IF1200/A Customer Care Package: \$650 per drone, per month for 24 month agreement. \$675 per month, per drone for 12 month agreement

Early Termination Fees Apply To All Packages